

The background of the slide features a close-up of plumeria flowers with white petals and yellow-orange centers, set against a backdrop of lush green leaves. The scene is softly lit, with a bokeh effect of light spots in the upper right. A solid green horizontal band spans the width of the image, serving as a backdrop for the company name.

ZENOPS

PROVEN PROCESS



ZENOPS

ABOUT US

At **ZENOPS** we provide innovative solutions that automate success. This is accomplished by taking a completely holistic approach to your company IT, and assessing your existing Infrastructure, Applications, Workflow, People, and Strategy.

We then create for you what we refer to as a **Harmonious Workflow**, balancing all aspects of your day-to-day business, streamlining applications, and maximizing worker efficiency so that your business can continue to grow and scale no matter how or where you operate.

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WORKING WITH US

At **ZENOPS**, bridging the gap between technology and business operations is what we do. It all starts with our integrated approach to technology and workflow efficiency. True business longevity is about balance and masterfully getting all pieces moving as one. **ZENOPS** is the expert managed services provider your business needs to achieve this equilibrium and create a truly harmonious workflow.



98.8
Net CSAT
Score



Years
in
Business



Average
Response Time:
12 Minutes



Average Partner
Relationship:
5 Years

We approach each new business partner and IT challenge in an Informative, Holistic and Mindful manner.

We start with a complete discovery of what you do, how you do it, and identify who does it, with our **1. Holistic Discovery**. We then compile all the data and build a complete plan around your business with our **2. Trusted Strategy**, and finally we develop a comprehensive **3. Growth Plan** for the continuous evolution of your business.

1. Holistic Discovery

What Do You Do?

- Products & Services
- Fulfillment Logistics
- Your Customers
- Company Efficiency

Who Does the Work?

- Roles & Departments
- Office Logistics
- Your Culture
- Employee Efficiency

How Do You Work?

- Apps & Services
- Resource Logistics
- Your Process
- Workflow Efficiency



2. Trusted Strategy

How Do We Work?

- People
- Logistics
- Applications
- Network



3. Growth Plan

How Do We Partner Together?

- Communication & Collaboration
- Resource Continuity
- Process Integration
- Technology Standardization



ZENOPS

OUR SERVICES



Backup + Recovery
daily full image system backups



OS & Software Updates + Patching
software and security patching



Microsoft 365
licensing, consulting, and management



Dedicated Engineer
one engineer to manage your entire network



Technology Asset Management
labeled, documented, and mapped network assets



24/7 Hardware Monitoring
a constant eye on workstation health



Anti-Virus + Anti-Malware + Firewall Licensing
internet security by SolarWinds and Fortinet



Remote Service Desk
full-service help desk for tickets and projects



Secure Password Management



Technology Vendor Support
ISPs, software, printer, & phone vendors



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